

THE NEWARK HOTEL TERMS AND CONDITIONS

Reserving a room with us you are entering into a contract and should be aware of the following terms and conditions made by The Newark Guest Accommodation.

After reserving your accommodation we require payment within 24 hours equal to the first nights room rate by credit or debit card minus the 10% system fee taken by Bournemouth Tourism as a none refundable deposit, we will request your payment details from Bournemouth Tourism, any failure for us not to be able to complete this transaction will result in the booking being cancelled and returned back to Bournemouth Tourism.

CANCELLATIONS

The first night's room rate will be charged after booking up to 14 days before arrival date. 14 days and up to arrival date 2/3rds of the outstanding balance will be charged.

PAYMENTS

Your outstanding balance becomes due on arrival we are happy to accept Visa, MasterCard, the full range of Debit cards and cash we no longer accept payment by cheque.

If you decide to leave earlier than your intended departure date, no refunds will be given.

We are a quiet hotel and wishing to assure our guest of a good night's sleep we DO NOT accept hen or stag groups or people on party weekends. Any bookings made by individuals who are part of groups will be referred back to Bournemouth Tourism and their booking cancelled.

The Hotel is completely NON SMOKING – any attempt to smoke in guest bedrooms will be charged one day's room rate to allow for deep cleaning.

We expect guest to treat our property and belongings with respect and any damage will be charged for accordingly.

Check in from 1330hrs until 2100hrs, please contact us direct if you are delayed.